



The Management of Counselling and Psychotherapy Agencies (Professional Skills for Counsellors Series)

Colin Lago, Duncan Kitchin

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The authors of this book provide clear guidelines on the many aspects of knowledge, skill and management expertise increasingly required by all counselling services. Due consideration and detailed advice is given on a broad range of essential issues, from setting up a counselling service to customer relations and quality control.

Topics examined include: implications of funding; budgeting; staffing; location and furnishing of premises; daily working routines; how to ensure a competent, professional, safe and ethical working practice; and the sheer complexities of being a manager of therapists.

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