



The Secrets of Successful Communication (Big Brain Vs. Little Brain Communication)

McCarney Kevin T.

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To succeed at work and in life, people need to know how to have great encounters in person, online, and on the phone with customers, colleagues, and clients. Kevin T. McCarney shows how readers can create positive results in every communication every day when they understand the secrets of the Big Brain and the Little Brain - the two communication brains we all use.

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